

In case BMT products have to be sent in for service or repair, please use this form and send it in advance to service@bmt-berlin.de and enclose a printed copy with the delivery.

Service Form

- For BMT: You do NOT need an RMA
- For OSTI: RMA required. Please contact OSTI or initiate RMA request at www.osti-inc.com
- Please do not use "Deutsche Post" (except from Germany)
- Please dry **AQ** products before sending them in!

| |
|---------------------|
| Type(s) of product: |
| Serial number(s): |
| Your reference: |

Reason for return: _____

Invoice Address:

| |
|----------------------------------|
| Company: |
| Invoice Address: |
| Delivery Address (if different): |
| VAT number: |

Contact person:

| | |
|----------|-------------|
| Surname: | First name: |
| Email: | Telephone: |

The feed gas used for the ozone generator is as follows:

- ☐ Liquid Oxygen ☐ PSA, VPSA ☐ N2 or other gas added for performance ☐ Don't know
☐ Bottled Oxygen ☐ Dry air ☐ Analyser does not measure generator output

Hazardous Material Certification

For the protection of BMT employees we need to know about any possible hazardous contamination outside and inside of our products prior to any repair and service. **Products not free of such substances may be rejected by BMT.**

Please describe the status of the returned products regarding hazardous substances below (check one):

- ☐ The products have not been exposed to any hazardous substance (other than ozone) at any time
☐ The products have been completely decontaminated and contain no residual hazardous substances
☐ The remaining contamination is not unhealthy, toxic, carcinogenic, radioactive, microbiologic, explosive, corrosive or caustic.

It is harmless and contains: _____

Herewith, I certify that the product being returned to the factory are free of any hazardous substances, as stated above:

Date and Signature

Signatory's name

Ship to one of the following addresses:

All countries except North America,
Central America, Pacific Rim

BMT MESSTECHNIK GmbH
Attn.: Service
Hamburger Strasse 19
D-14532 Stahnsdorf, Germany

www.bmt-berlin.de
service@bmt-berlin.de
Tel. +49-3329-696 77 0
Fax +49-3329-696 77 29

For North America, Central America,
Pacific Rim:

OSTI Inc.
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CO 80921, USA

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